

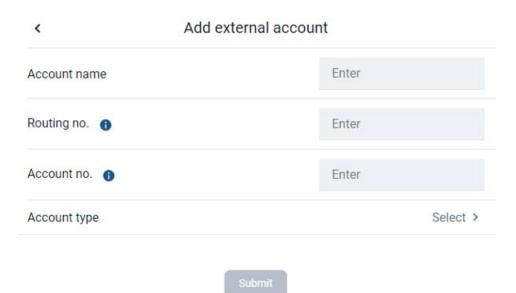
## **Transacting with another Financial Institution (FI2FI)**

## How do I link an account from another financial institution?

You can easily link accounts from other financial institutions inside your Online Banking.

## To link an external account:

- Log In
- Navigate to the Accounts section
- Select Add an External Transfer Account in the right menu or tap the + in the top right corner in Mobile
  - Add an external transfer account Add an account from another financial institution to make transfers with.
- Input all information for the external account and click Submit



You will receive a confirmation that deposits are being sent.



You will receive 2 microdeposits at your other financial institution and you will need to verify them in Freedom's Online Banking to complete the account link. You will also receive an email notice that the transfer account process has been initiated. It can take 1-3 business days for the deposits to appear.

- Once you receive the test deposits, you will need enter the test deposit amounts into the Online Banking platform to complete the verification process.
  - Choose *Transfers* from the menu
  - Then click External Accounts

	Transfers			arres	+ External account
	Scheduled External accounts				
Choose the account you want to verify					fy
O	Enter each test deposit amount in the fields provided and click Confirm				
	We've sent two small deposits to verify your account. When they arrithe amounts. By confirming these deposits you acknowledge you hat to confirm the deposit amounts.				
	\$	0.00	\$	0.00	
	Confirm				Remove account

o The following message will display when you have successfully completed verification



## How do I set up a new transfer to or from a linked external account?

You can make transfers between your Freedom accounts and other financial institutions once an external account has been verified.

Once the external account is linked:

- From the Dashboard, the left-hand menu, or from within a specific account click Transfers > Make a Transfer
- Select your From and To account/loan and amount
- Click *More Options* to change the frequency and date if desired
- Click Submit

**Please note:** Transfers to and from another financial institution may take 1-3 business days to process.