



## Online /Mobile Banking Self-Enrollment

### Who can enroll in Online/Mobile Banking?

You can enroll in if:

- You (or anyone on your account) have not previously registered for Online/Mobile Banking
- You are at least 13 years old

### What information do I need to have to register for Online/Mobile Banking?

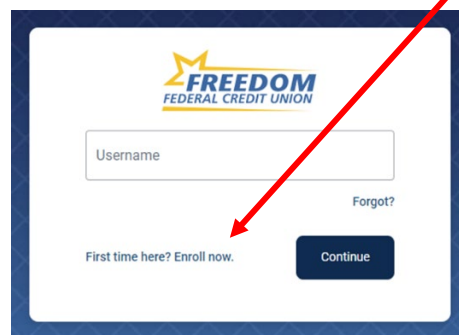
- *Full Social Security number*
- *Member Number* (this will range from 4-6 digits, depending on how long you've had your account open with Freedom)
- *Phone Number*
- Email address

*\*Italicized information listed above needs to match what is on file with Freedom.*

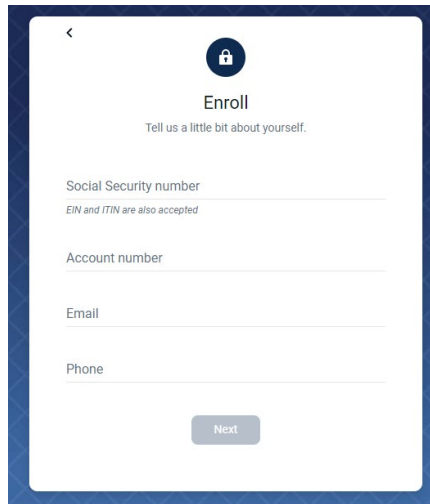
### How do I enroll in Online/Mobile Banking?

The enrollment steps are very similar for Online and Mobile Banking.

- 1) From the login screen in your browser or app, click **Enroll Now**.

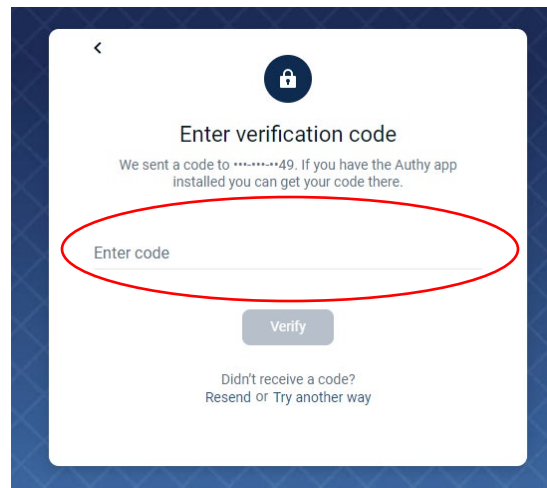


2) Provide all information as requested on the enrollment screen.



The image shows a mobile app enrollment screen. At the top, there is a back arrow and a lock icon. The title is "Enroll" with the subtitle "Tell us a little bit about yourself." Below this are four input fields: "Social Security number" (with a note "EIN and ITIN are also accepted"), "Account number", "Email", and "Phone". A "Next" button is located at the bottom center.

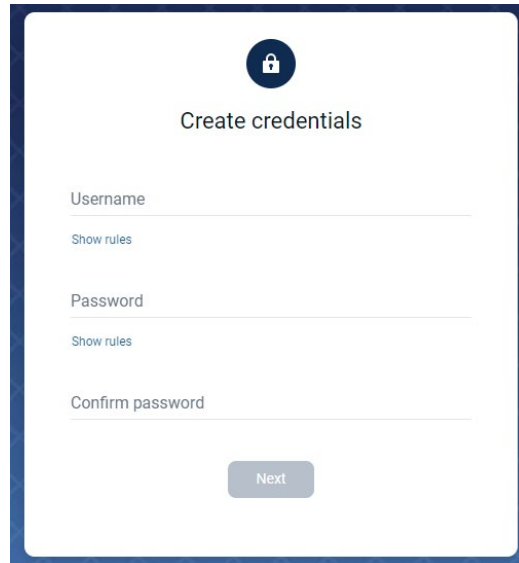
3) You will be prompted to complete Two-Factor Authentication by entering a verification code. The code can be sent by SMS Text, automated phone call or by using an authentication app called Authy. For more details on authentication methods, click [here](#). Enter the code provided and click **Verify**.



The image shows a mobile app screen for entering a verification code. At the top, there is a back arrow and a lock icon. The title is "Enter verification code" with the subtitle "We sent a code to .....49. If you have the Authy app installed you can get your code there." Below this is a text input field labeled "Enter code", which is circled in red. A "Verify" button is located below the input field. At the bottom, there is a link that says "Didn't receive a code? Resend or Try another way".

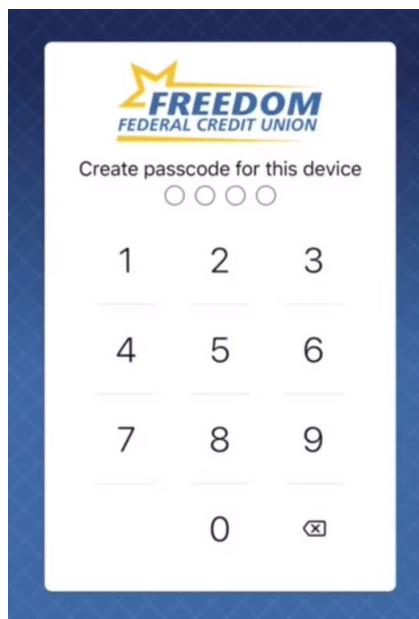
4) Review and accept the Online and Mobile Banking Agreement.

- 5) Create your username and password and click **Next**. Rules for both are available by clicking the Show Rules link beside each field. *Continue to step 6 if enrolling on a mobile device.*

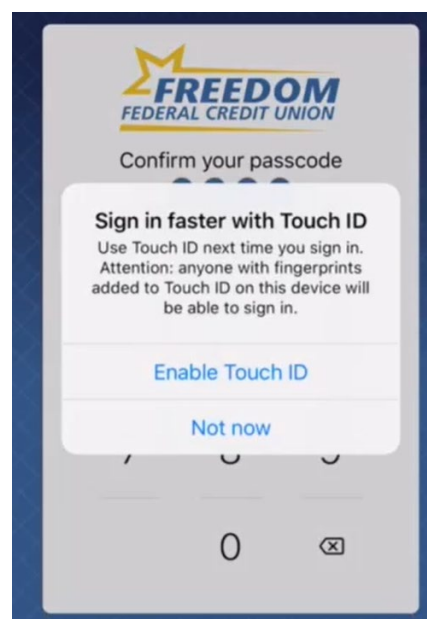


The screenshot shows a web form titled "Create credentials" with a lock icon at the top. It contains three input fields: "Username", "Password", and "Confirm password". Each field has a "Show rules" link below it. A "Next" button is located at the bottom center of the form.

- 6) For Mobile Banking you will be prompted to set and confirm a four-digit passcode for future use. You may also opt to Enable Touch ID if your device is equipped with that functionality. Your four-digit passcode or Touch ID will be required for future logins from your mobile device.



The screenshot shows a mobile app screen with the Freedom Federal Credit Union logo at the top. Below the logo, it says "Create passcode for this device" and shows four empty circles for the passcode. A numeric keypad with digits 1-9, 0, and a clear button is displayed below.



The screenshot shows a mobile app screen with the Freedom Federal Credit Union logo at the top. Below the logo, it says "Confirm your passcode" and shows four empty circles for the passcode. A modal dialog box is overlaid on the screen, titled "Sign in faster with Touch ID". The dialog contains the text: "Use Touch ID next time you sign in. Attention: anyone with fingerprints added to Touch ID on this device will be able to sign in." Below the text are two buttons: "Enable Touch ID" and "Not now".

***\*Enrollment is complete and you should be able to view your account Dashboard.\****